

TERMS AND BOOKING CONDITIONS



BOOKING

All rentals are personal and can under no circumstances be sold or rented.

Minors must be accompanied by their parents or legal guardians.

Reservations can be made on our website, per email or phone, but with a written confirmation (contract signed with deposit) within 10 days. After this period, the option will be canceled without notice.

Upon receipt of your booking and deposit, we will send you, depending on availability, a booking confirmation. The number of people allowed per pitch is 6. The number of persons authorized in the rentals must not exceed the number of people declared in our brochure.

PITCHES

The reservation will be considered permanently only after receipt of the completed and signed reservation contract, and the deposit of 30% of the reservation.

The balance of your stay and the tourist tax must be paid the day before your departure.

Arrival

Check-in possible from 12am : present yourself at the reception with your booking confirmation. Late arrivals must be reported before 7pm so that we can arrange your arrival on site.

The pitch is kept until 11am the day after the arrival-date, without any news from you, the reservation will be canceled after this time.

Departure

Departure before 12am. Any pitch not liberated until 12am results in an automatic invoicing for an additional night.

One pet is allowed per pitch.

RENTALS

The reservation will be considered permanently only after receipt of the completed and signed reservation contract and the deposit of 30% and credit card imprint for the deposit (Visa or Mastercard).

The balance has to be paid in two times : 30% 2 months before arrival and the rest of the balance 30 days before arrival. In case of non-payment within this period, your reservation will be canceled.

Arrival

Check-in possible from 5pm - 7pm : present yourself at the reception with your booking confirmation. Late arrivals must be reported before 7pm so that we can arrange your arrival on site.

The accommodation is kept until 11am the day after the arrival-date, without any news from you, the reservation will be canceled after this time.

Departure

Departures between 8am - 10am.

In case of late arrival or early departure, the reserved dates will be due in full as well as the charges that are attached to it. No refund will take place.

Any rental not liberated until 10am results in an automatic invoicing for an additional night. In case of late arrival or early departure, the reserved dates will be due in full as well as the charges that are attached to it. No refund will take place.

Deposit

The electronic imprint of the credit card (Visa or Mastercard) will be registered on arrival 300€ per accommodation.

The imprint will be deleted the week after departure and after checking the cleanliness of the accommodation if no damage was found in the rental.

Remember to bring your own sheets, towels and tea towels. We offer the possibility to rent sheets and bath towels, only on reservation.

The accommodation must be left perfectly clean: end of stay cleaning to be done by you. We offer the possibility to book the end of stay cleaning, only on reservation. You have to empty the bins, do the dishes and you have to sweep.

Pets are allowed in the accommodations, but only on request and with the payment of the supplement 5€ per night per animal. The rental must be left perfectly clean on departure. If you have an animal and you booked the end of stay cleaning, you must pass the Hoover as well.

Only one vehicle is allowed on the pitch of each mobile home. If you have a second vehicle, it must be parked in the night car park.

CANCELLATION

Cancellation insurance proposed by the campsite Les Pins has to be signed the day of the reservation to be valid. It allows a refund of your stay according to the conditions of the Group GRITCHEN AFFINITY.

Its amount is 3% of the total amount of your stay in an accommodation or on a pitch. If you have not signed up for the cancellation insurance, no refund will be done in case of cancellation or of interruption of the stay.

INTERNAL RULES

All campsite guests are bound by the interior regulations of the campsite. Camping Les Pins is not responsible for caused damage that may occur to the personal property of the campsite guest.

Dogs of the first and second category are prohibited. Dogs must be vaccinated and tattooed and must be kept on a leash at all times. The owners of the animal must respect the facilities, equipment and neighbors and follow the rules of access to the beaches.

Non-reporting of an animal can lead to the exclusion of Camping Les Pins.

In cases where a campsite guest disturbs the stay of other users or does not respect the interior rules of the establishment.

The manager or his representative may orally or in writing if necessary, give notice to stop disorders in case of serious or repeated violation of these interior regulations.

After notice from the manager or his representative, these may terminate the reservation contract immediately if necessary. In case of criminal offense, the manager or his representative will call the police.

The speed limit onsite is 10 km. The barriers are closed between 23pm and 7am, all traffic is prohibited during this period.

After 23pm, your vehicle has to be parked at the night car park. People wanting to leave before 7am will have to leave their car at the night car park the evening before.

Only gas or electric barbecues in the limit of 1300 W are allowed, camping is classified fire area. Charcoal barbecues are prohibited.

Camping Les Pins reserves the right to use any photographic media where you could appear for his publications.

Dear customers, all of which are necessary to avoid any misunderstanding, we thank you for your trust and hope that your holidays are a complete success.